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## QUALITY POLICY & MISSION STATEMENT

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Verotec's objective is to create a climate of excellence, not only in our products, services and quality, but also for our employees, clients and other people affected by our activities.

We pride ourselves on our ability to truly understand our clients' needs and objectives, and to deliver a range of innovative products and services that will meet and exceed expectations.

Our goal is to create an exceptional company through a strong brand and empowered staff.

Using ISO9001 as the framework of the Quality Management System (QMS), and to grow our business, maintaining our current position as a market leader in the design and manufacture of electronic enclosure products by doing the following:

- ✓ Consistently exceeding our customers' expectations by offering high quality products and services.
- ✓ By working closely with suppliers to ensure we supply safe and ethically sourced products and to minimize our environmental impact on local and global communities.
- ✓ Continually communicate with, and learn from, our customers in order to improve our products and services.
- ✓ Embrace new technology, materials and manufacturing techniques with the aim of delivering high quality and cost-effective solutions to our customers.
- ✓ Invest in the future of our company and employees.
- ✓ Be committed in achieving total customer satisfaction by efficiently manufacturing products of acceptable, repeatable, quality and cost whilst meeting relevant product and industry standards, including relevant legislation and regulatory standards, within an agreed time scale.
- ✓ Be committed to a program of continual improvement to enhance our quality, using internal audits, quality objectives and customer feedback.
- ✓ As a committed employer, strive to improve the workplace through supporting our staff to maximize the morale, training and communication, to create a workforce where every member of staff adds significant value to the business.
- ✓ Through communication and understanding relevant quality documentation, our staff have awareness of this policy, our quality objectives and that their contribution effects Product Conformity and Product Safety. They realise the importance of their ethical behaviour to enhance the effectiveness of the QMS and the implications of not conforming with the QMS.
- ✓ Seizing opportunity to gain further QMS accreditations built upon the foundation of ISO 9001 will grow our business, our expertise and capability within our workforce.

Signed:



Tim Armstrong

Director

25<sup>th</sup> November 2025