
QUALITY POLICY & MISSION STATEMENT

Verotec's objective is to create a climate of excellence, not only in our products, services and quality, but also for our employees, clients and other people affected by our activities.

We pride ourselves on our ability to truly understand our clients' needs and objectives, and to deliver a range of innovative products and services that will meet and exceed expectations.

Our goal is to create an exceptional company through a strong brand and empowered staff.

Using ISO9001 as the framework to set objectives, our aim is to grow the business and maintain our current position as a market leader in the design and manufacture of electronic enclosure products, by:

- ✓ Consistently exceeding our customers' expectations by offering high quality products and services.
- ✓ Working closely with suppliers to ensure we supply safe and ethically sourced products and to minimize our environmental impact on local and global communities.
- ✓ Continually communicating with, and learning from, our customers in order to improve our products and services.
- ✓ Embracing new technology, materials and manufacturing techniques with the aim of delivering high quality and cost-effective solutions to our customers.
- ✓ Investing in the future of our company and employees.
- ✓ Providing a safe and excellent place to work and one that we can all be proud of.
- ✓ Being committed in achieving total customer satisfaction by efficiently manufacturing products of acceptable, repeatable, quality and cost whilst meeting relevant product and industry standards, including relevant legislation and regulatory standards, within an agreed time scale.
- ✓ Being committed to a program of continual improvement to enhance our quality, by the use of internal audits, quality objectives and customer feedback.
- ✓ Supporting our staff to maximize their morale, training and communication, thus creating a workforce where every member adds significant value to the business.

Signed:



Tim Armstrong

Director

4th October 2023